

Star codes

Star Codes are used to instruct the PBX to perform an action. All codes must have two digits and start with a star. The codes 00 to 60 are reserved for speed dialing. Some of the codes need to precede extension numbers or destination number. For example, the codes that are marked by the digit 1 indicate an extension number must follow. An explanation of each mark code is on the last page.

Making Calls:

Redial:	*66
Call Return:	*69
Intercom: ¹	*90
Transferring calls	
Transfer: ²	*77
Call Park: ³	*85
Call Park Retrieve: ³	*86
Call Pickup: ³	*87

Anonymous Calls:

Block CID (Activate):	*67
Block CID (Deactivate):	*68
Block Anonymous Calls (Activate):	*88
Block Anonymous Calls (Deactivate):	*89

Call Forwarding:

Hot Desking:	*70
Call Forward All (Activate): ²	*71
Call Forward All (Deactivate):	*72
Call Forward Busy (Activate): ²	*73
Call Forward Busy (Deactivate):	*74
Call Forward No Answer (Activate): ²	*75



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Call Forward No Answer (Deactivate):	<input type="text" value="*76"/>
Set night mode for domain accounts:	<input type="text" value="*80"/>
DND (Activate):	<input type="text" value="*78"/>
DND (Deactivate):	<input type="text" value="*79"/>

Voicemail

Send Voicemails as Emails(Activate):	<input type="text" value="*95"/>
Send Voicemails (Deactivate):	<input type="text" value="*96"/>
Go To Voice Mail:	<input type="text" value="*97"/>
Record New Greeting:	<input type="text" value="*98"/>
Clear Voice Message Indicator:	<input type="text" value="*99"/>

Call Center

Agent Login ³	<input type="text" value="*64"/>
Agent Logout ³	<input type="text" value="*65"/>
Call Barge In: ¹	<input type="text" value="*81"/>
Teach Mode: ¹	<input type="text" value="*82"/>
Listen In: ¹	<input type="text" value="*83"/>

Cell Phone

Call cell phone of the extension: ¹	<input type="text" value="*00"/>
Retrieve call from cell phone:	<input type="text" value="*51"/>
Move current call to cell phone:	<input type="text" value="*52"/>

Miscellaneous:

Conference:	<input type="text" value="*53"/>
Show account balance:	<input type="text" value="*61"/>
Wakeup call:	<input type="text" value="*62"/>
Customer Originated Trace:	<input type="text" value="*63"/>



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Clean up an extension:

Add White List:

Add Black List:

Call Pickup

¹ An extension number is required after these star codes.

² A destination number (e.g. an external number) is required after these codes.

³ The argument is optional for these star codes.

⁴ These codes are used during a conversation; the tones are audible and can be heard by your connected party.